

Dear Dave:

Cindy, Courtney, Jonny & I would like to thank you for building us a beautiful home. A company is nothing more than the people who make it up, and you have a collection of people who flat out, get the job done.

David helped us pick out a great model of house and he also put up with all of our changes, without complaint. Your office staff of Sarah & Nick have always helped us promptly with any questions, and they have been a huge help to us in getting ready for closing. I cannot say enough about Larry, Ken & Jim. They have not only helped us throughout the entire building process but I honestly believe they have enjoyed, almost as much as we have, watching our house go up. Their attention to detail and dedication to true customer service is second to none.

I do not know of many company Presidents who are willing to give out their personal cell numbers to customers. That shows that you are truly concerned with customer service. You and your people have made what could be a very stressful time, one that has been enjoyable from start to finish. I will with great pleasure strongly recommend your company to friends and family.

Looking forward to seeing you at closing and moving in to the dream house you have built for us.

Thank you,

The Chatfield's
Larry, Cindy, Courtney & Jonny
May 24, 2005